

**Oracle Utilities Customer Self Service
Release 2.1.0**

Utility Reference Model

4.3.1 OUCSS-CCB Perform Settlement Activities

May 2016

Oracle Utilities Customer Self Service Release 2.1.0 Utility Reference Model 3.3.2 OUCSS-CCB Manage Service Agreement

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4.3.1 OUCSS-CCB Perform Settlement Activities

This section provides a brief description of the “OUCSS-CCB Perform Settlement Activities” business process. This includes:

- ♦ [Brief Description](#)
- ♦ [Business Process Diagrams](#)
 - ♦ [OUCSS-CCB Perform Settlement Activities Process Model - Page 1](#)

Brief Description

Business Process: 4.3.1 OUCSS-CCB Perform Settlement Activities

Process Type: Process

Parent Process: n/a

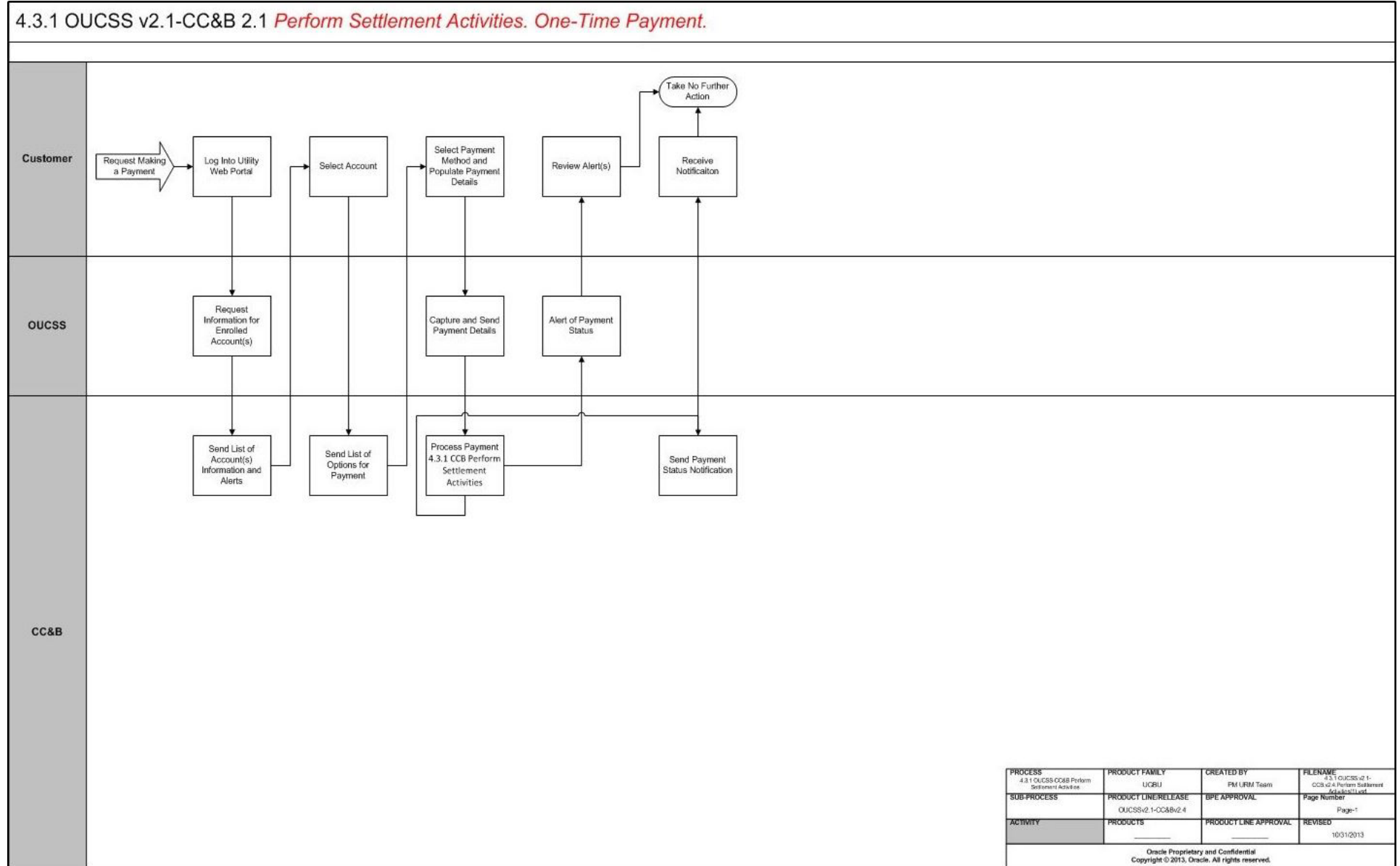
Sibling Processes: 4.3.1 CC&B.Perform Settlement Activities

This process describes the sequence of events that occur when a customer submits a payment online for processing against the customer's account.

Business Process Diagrams

OUCSS-CCB Perform Settlement Activities Process Model - Page 1

4.3.1 OUCSS v2.1-CC&B 2.1 *Perform Settlement Activities. One-Time Payment.*



PROCESS	PRODUCT FAMILY	CREATED BY	FILENAME
4.3.1 OUCSS-CC&B Perform Settlement Activities	UC&B	PM URM Team	4.3.1 OUCSS v2.1-CC&B v2.1 Perform Settlement Activities v1.0
SUB-PROCESS	PRODUCT LINE/RELEASE	BPE APPROVAL	Page Number
	OUCSS v2.1-CC&B v2.4		Page: 1
ACTIVITY	PRODUCTS	PRODUCT LINE APPROVAL	REVISED
			10/31/2013
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